



# 2023 COMMUNITY SURVEY SUMMARY REPORT

# ACKNOWLEDGMENTS

## CITY OF PEPPER PIKE

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## OUR VISION

Inspiring all of our communities to thrive.

## OUR MISSION

To advance Cuyahoga County's social, economic, and environmental health through equitable community planning.

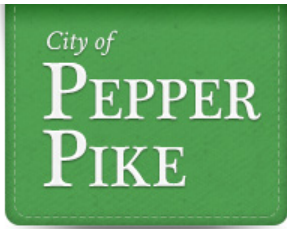


**County Planning**

FOR OUR COMMUNITY  
FOR OUR REGION  
FOR OUR FUTURE

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# SECTION 1 BACKGROUND

## PROJECT OVERVIEW

In partnership with the City of Pepper Pike and the Survey Review Committee, County Planning conducted an online survey to capture the various perspectives and ideas from residents regarding strategic community initiatives, amenities, and services. Community surveys are recognized as a successful method of collecting residents' opinions for consideration during the decision-making process. A well-designed survey provides valuable feedback from a wide range of individuals, many of whom may not normally involve themselves in local government.

The Survey Review Committee, comprised of elected officials, city staff, and residents, in collaboration with County Planning began the survey process by drafting possible questions, refining them, and adding follow up questions. These were tested on volunteers to ensure question and response options were clear. Upon revision, County Planning with guidance from the Survey Review Committee finalized the questions and received approval to open the online survey.

On Friday, December 30, 2022 the online survey was officially opened to all adult residents (18+ years old). The survey was closed on Monday, January 30, 2023—following a one week extension from the original close date of January 23, 2023. The online survey was advertised in many ways: a postcard was mailed to all residential households within the City; yard signs were placed at strategic locations throughout the community; the survey link was displayed on the front page of the City's website and shared via the City's and Police Department's Facebook and Instagram pages; survey information was published several times in the City's bi-weekly newsletter; and four email blasts were also sent to residents.

The online survey consisted of 29 questions arranged by topic: Introduction, 2 Questions; Quality of Life, 4 Questions; Community Amenities & Services, 7 Questions; Transportation & Infrastructure, 3 Questions; Parks & Recreation, 2 Questions; Community Vision, 4 Questions; and Demographics, 7 Questions.

All surveys received before the closing date were filtered based on residential addresses provided by respondents. Non-resident responses were removed from the analysis based on Geographic Information Systems (GIS) mapping results and additional staff review. Additionally, any household submitting more than three (3) responses was reviewed by staff and duplicate or incomplete responses were removed. In total, the final survey results include responses from 1,413 adult residents of Pepper Pike, which corresponds to 27.2% of the community's total adult population.

### KEY SURVEY STATISTICS

<b>TOTAL RESPONSES</b>	<b>1,413</b>
<b>TOTAL NUMBER OF ADULTS IN CITY (18 YEARS+)</b>	<b>5,197</b>
<b>PERCENT OF ADULT POPULATION SURVEYED</b>	<b>27.2%</b>
<b>CONFIDENCE LEVEL</b>	<b>95%</b>
<b>MARGIN OF ERROR (MOE)</b>	<b>+/- 1%</b>

Source: American Community Survey (ACS) 5-Year Estimates, Demographics & Housing Estimates, Population 18 Years and Over, 2021, DP05

When reading and interpreting the results of this report, the statistical error rate should be taken into account. Additionally, because not every respondent answered every question, error rates for individual questions may vary. Similarly, error rates for cross-tabulations can be significantly higher due to fewer responses within cross-tabulated groups. All surveys received by the closing date were filtered based on residency, and non-resident responses were removed from the following analysis.

## SURVEY PROCESS

The Pepper Pike Community Survey consisted of three overall project phases. Phases included meetings with the Survey Review Committee to ensure accuracy and consistency with the project objectives. To conduct the community survey, County Planning followed the work steps below:

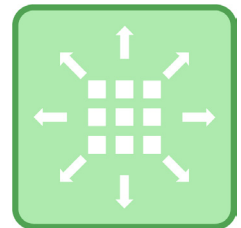
### Draft Survey Questions

This phase included creating survey questions with the Survey Review Committee and City administration to prepare an online form to collect public input.



### Design Distribution Materials

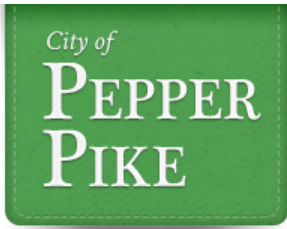
This phase included designing advertising materials with the Survey Review Committee and City administration (postcard, yard signs, emails, etc.) to help spread the word about the Community Survey.



### Summarize & Present Findings

This phase included collecting and tabulating the results into a summary report with graphic representations of the findings and a presentation to the City.





## SECTION 2

# KEY FINDINGS

### SUMMARY OF FINDINGS

The following is a summary of common themes and key findings identified through an analysis of the survey results. The majority of survey respondents were at least 45 years old, have lived in Pepper Pike over 10 years, and currently live in a single-family home. Nearly 100% of respondents say they own their place of residence, and almost 40% say that they have children under the age of 18 living in their household. In general, respondent demographics encompassed a wide spectrum of existing residential characteristics and preferences.

Aside from demographic questions, the online survey focused on critical community topics and issues. Over 98% of all respondents would rate the quality of life in Pepper Pike as excellent or good, and over half of all respondents say they do not have any plans to move in the next five years. The number one reason respondents say they choose to live in Pepper Pike is because they feel safe in the City and their neighborhood. However, if respondents were to move, the top three reasons include: 1) to be able to use sidewalks to walk more places; 2) for lower taxes; and 3) for a different climate.

Additionally, there was an emphasis from respondents for improved non-motorized connectivity and recreation—including walking paths, bikeways, and sidewalks. Nearly 75% of all respondents said that improving the ease and safety of walking throughout Pepper Pike was a very high or high priority, and 70% also said they would walk or bike more if new sidewalks were installed within the community. Over 74% of respondents support adding sidewalks on more major streets, and more than half (56.4%) support adding sidewalks on more residential side streets.

More than 90% of respondents said overall community amenities and services were excellent or good quality. In general, respondents are overwhelmingly satisfied with the quality of life, amenities, and community services available to residents.

## KEY FINDINGS: DEMOGRAPHICS

**1,413**

adult (over 18+) Pepper Pike residents completed the online survey—27.2% of all adults within the community as estimated by the US Census Bureau.

Source: American Community Survey (ACS) 5-Year Estimates, Demographics & Housing Estimates, Population 18 Years and Over, 2021, DP05

**58%**

of all respondents say that they have lived within Pepper Pike at least 10 years, 20% of all respondents report having lived in the City over 30 years.

**78%**

of all respondents identified as being 45 years or older—which is a higher representation than the City as a whole (68%) as estimated by the US Census Bureau.

Source: American Community Survey (ACS) 5-Year Estimates, Demographics & Housing Estimates, Population 18 Years and Over, 2021, DP05

**39%**

of all respondents say that they have children under 18 years of age living within their household—which account for 23% of all households in Pepper Pike as estimated by the US Census Bureau.

Source: American Community Survey (ACS) 5-Year Estimates, Demographics & Housing Estimates, Population 18 Years and Over, 2021, DP05

**98%**

of all respondents say that they currently live in a single-family, detached home—99% own their place of residence.

**9%**

of all respondents say that they work and/or own a business in Pepper Pike.

# KEY FINDINGS: SURVEY RESPONSES

**74%**

of all respondents say the number one reason they choose to live in Pepper Pike is because they feel safe in the City and their neighborhood.

**25%**

of all respondents say they use the Cleveland Metroparks at least once a week—making it the most used recreation amenity among respondents.

**98%**

of all respondents rate the overall quality of life in Pepper Pike as excellent or good.

**72%**

of all respondents said that preserving more open space was a very high or high priority.

**88%**

of all respondents say they prefer to receive communication from the City of Pepper Pike through email messaging.

**72%**

of all respondents say that improving the ease and safety of walking throughout Pepper Pike was a very high or high priority—compared to 66% for biking and 51% for driving.

**TOP 3**

reasons respondents might move include:

- To be able to use sidewalks to walk more places (44%)
- For lower taxes (37%)
- For a different climate (29%)

**70%**

of all respondents say they would walk or bike more if Pepper Pike installed more sidewalks—74% say they would support adding new sidewalks on major streets and 57% would support adding new sidewalks in front of their own home or business.



**91%**

of all respondents say they would rate the overall quality of available community amenities as excellent or good—only 1% would rate them as poor or very poor.

**96%**

of all respondents say they would rate the overall quality of available community services as excellent or good—less than 1% would rate them as poor or very poor.

## AMENITIES

identified by all respondents as being of the highest importance and quality include:

- Cleveland Metroparks
- Orange Branch of the Cuyahoga County Public Library
- Orange City Schools
- Pepper Pike Park
- Beachwood City Park - East
- Community Programming

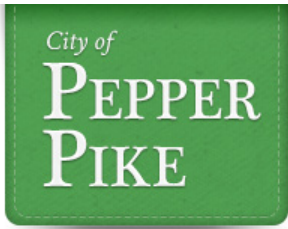
## SERVICES

identified by all respondents as being of the highest importance and quality include:

- Trash Pickup
- Fire Protection/EMS
- Police Protection
- Park Maintenance
- Traffic & Street Sign Maintenance

### MOST COMMON TYPES OF MISSING COMMUNITY AMENITIES & SERVICES AS DESCRIBED BY ALL RESPONDENTS

- |   |   |
|---|---|
| 1) Sidewalks and walking paths          | 7) More robust recycling/trash programs |
| 2) Usable park/outdoor recreation space | 8) Better snow removal schedule         |
| 3) Street lighting                      | 9) Community dog park                   |
| 4) Community/recreation center          | 10) Improved/connected sewer systems    |
| 5) Leaf pickup in the fall              | 11) Community garden/composting         |
| 6) Community pool/aquatics center       | 12) Dining/entertainment options        |



# SECTION 3 SURVEY RESULTS

## RESPONDENT DEMOGRAPHICS

The following is a summary of respondent characteristics, demographics, and residency in the City of Pepper Pike.

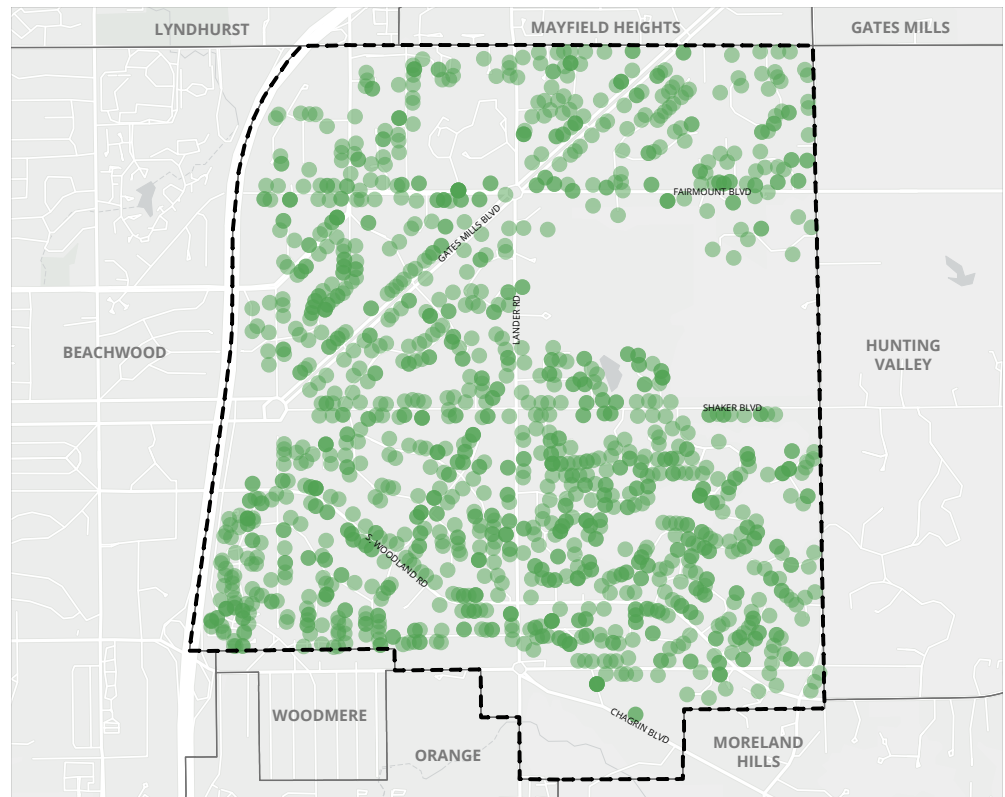
### TOTAL NUMBER OF RESPONSES

Respondents: 1,413

# 1,413

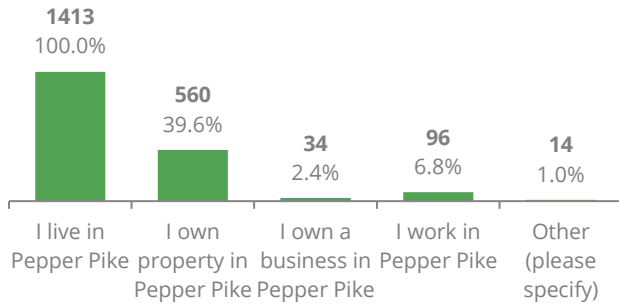
### RESPONDENT HOME LOCATIONS

Respondents: 1,413



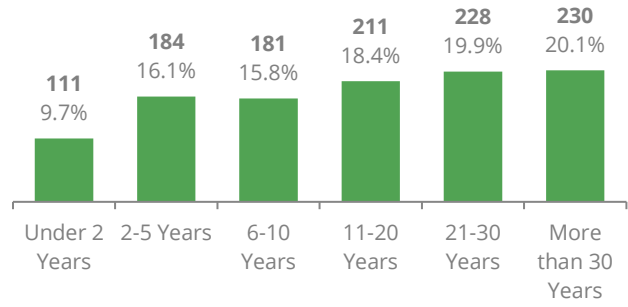
### AFFILIATION WITH PEPPER PIKE

Respondents: 1,413



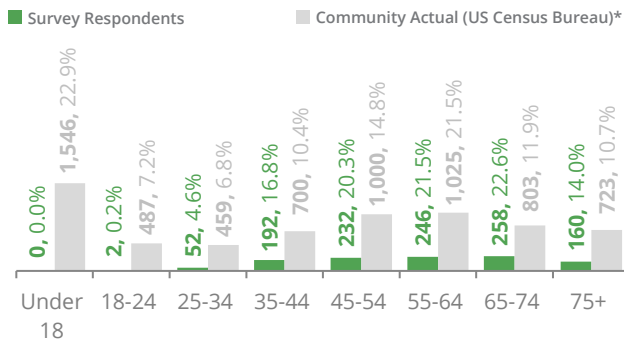
### LENGTH OF RESIDENCY IN PEPPER PIKE

Respondents: 1,145



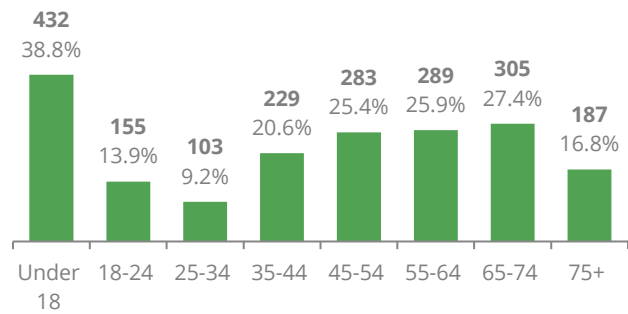
### AGE OF RESPONDENTS

Respondents: 1,142



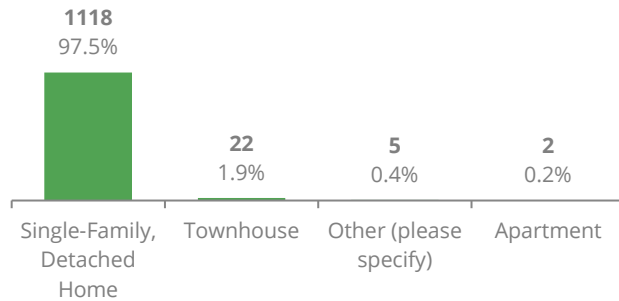
### HOUSEHOLDS BY PRESENCE OF AGE GROUPS

Respondents: 1,114



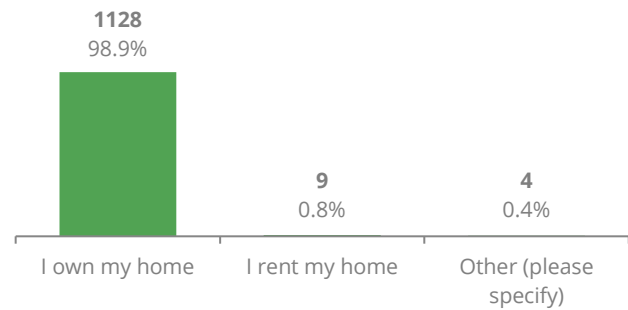
### CURRENT HOME TYPE OF RESPONDENTS

Respondents: 1,147



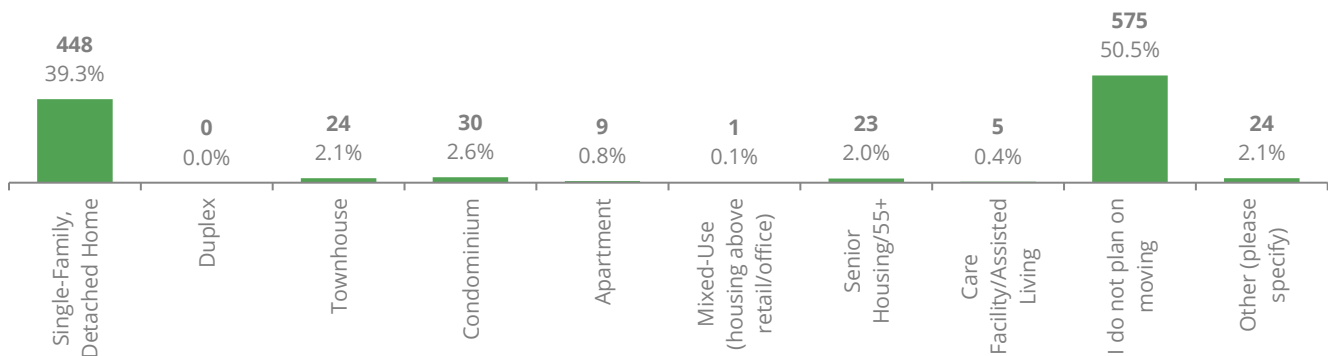
### CURRENT HOME OWNERSHIP OF RESPONDENTS

Respondents: 1,141



### FUTURE HOME TYPE DESIRED BY RESPONDENTS

Respondents: 1,139



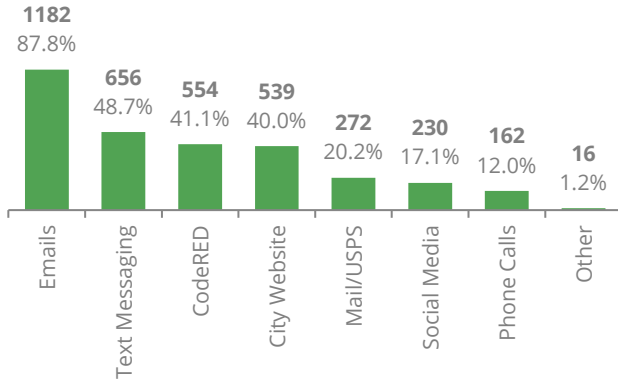
\*Source: American Community Survey (ACS) 5-Year Estimates, Demographics & Housing Estimates, Population 18 Years and Over, 2021, DP05

## QUALITY OF LIFE

The following is a summary of why respondents choose to live in the City of Pepper Pike, why they might consider leaving, how they prefer to receive communication from the City, and how they would rate the overall quality of life within the community.

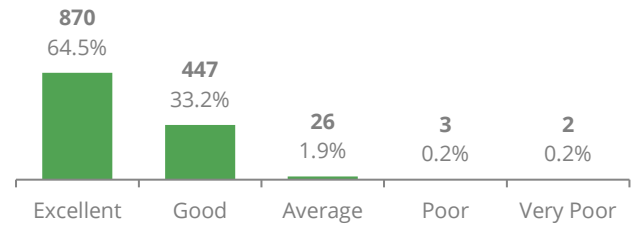
### PREFERRED FORMS OF CITY COMMUNICATION

Respondents: 1,347



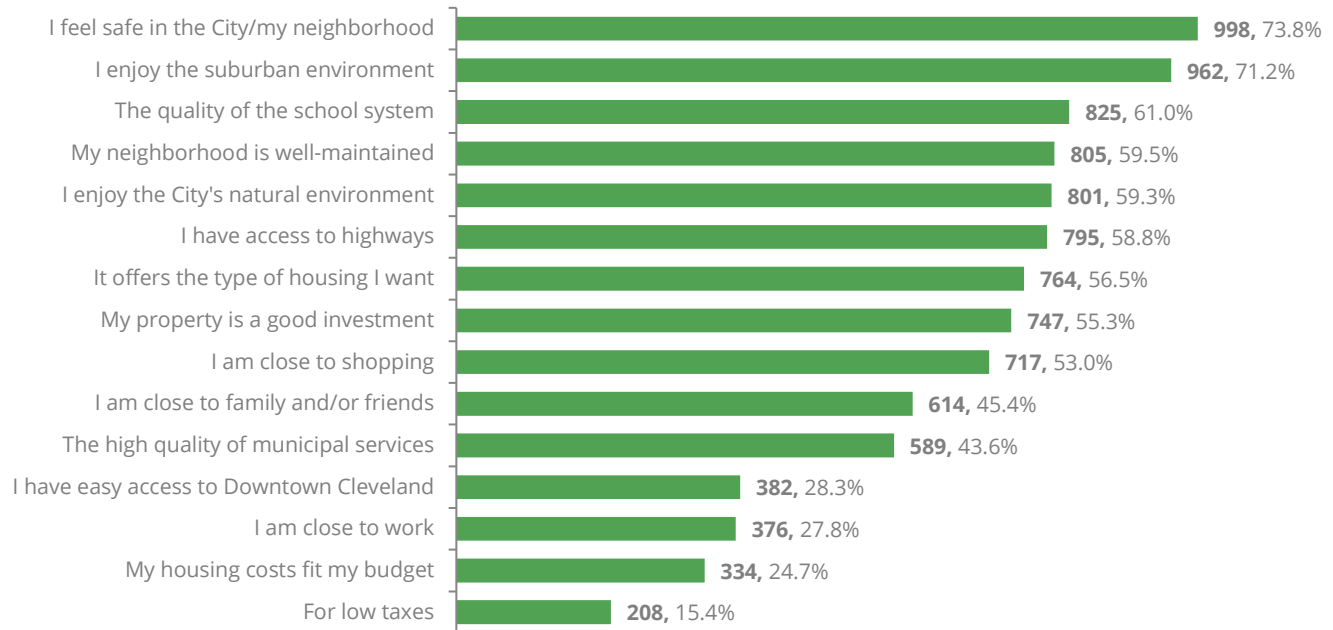
### OVERALL QUALITY OF LIFE SATISFACTION

Respondents: 1,348



### WHY RESPONDENTS CHOOSE TO LIVE IN PEPPER PIKE

Respondents: 1,352



#### 18 - 44 YEARS TOP 5 REASONS FOR LIVING IN PEPPER PIKE (246)

- 1) The quality of the school system (202, 82.1%)
- 2) I feel safe in the City/my neighborhood (181, 73.6%)
- 3) I enjoy the suburban environment (158, 64.2%)
- 4) My property is a good investment (154, 62.6%)
- 5) I have access to highways (144, 58.5%)

#### 45 - 64 YEARS TOP 5 REASONS FOR LIVING IN PEPPER PIKE (477)

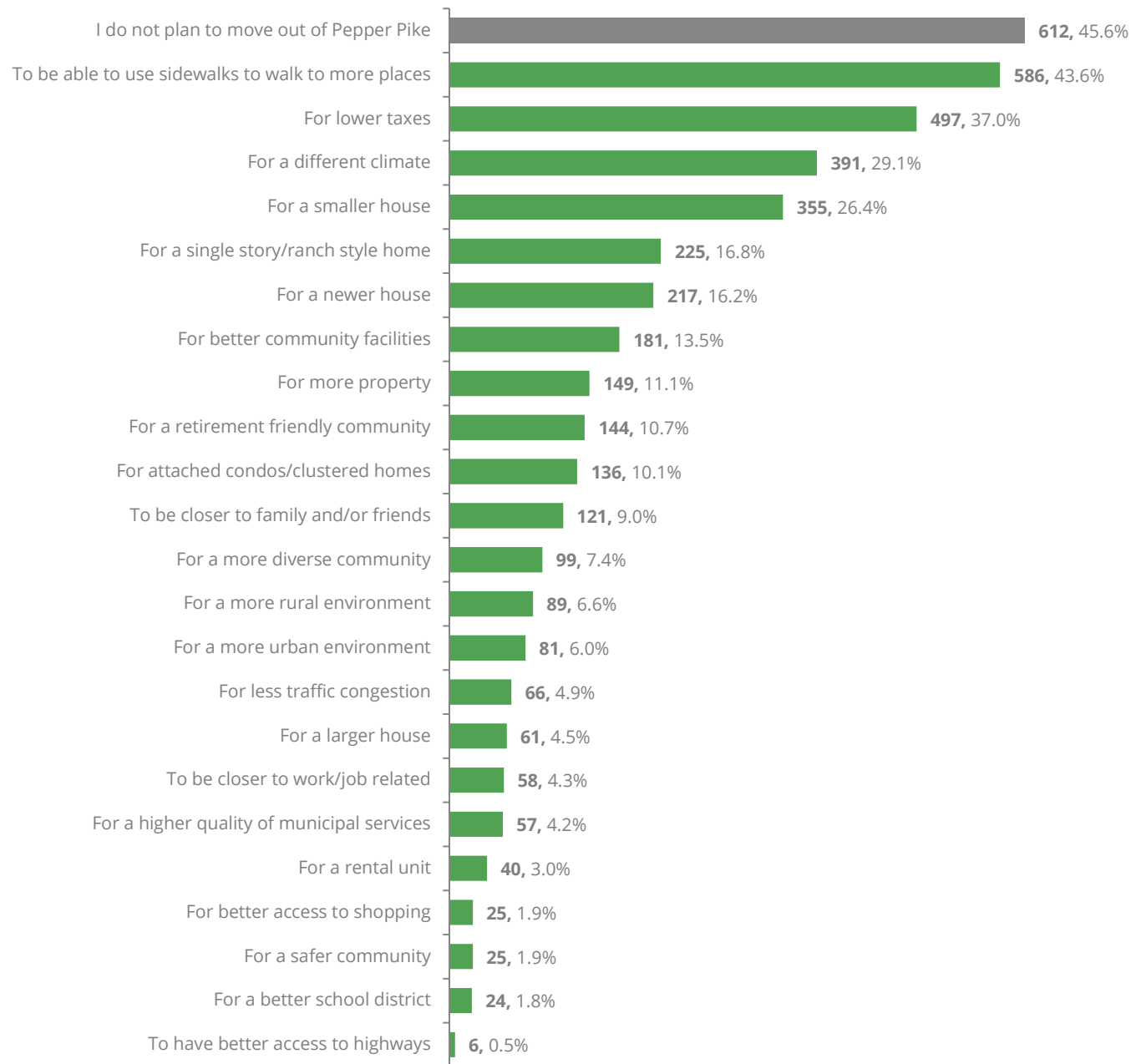
- 1) I feel safe in the City/my neighborhood (358, 75.1%)
- 2) I enjoy the suburban environment (345, 72.3%)
- 3) The quality of the school system (302, 63.3%)
- 4) I have access to highways (294, 61.6%)
- 5) I enjoy the City's natural environment (284, 59.5%)

#### 65+ YEARS TOP 5 REASONS FOR LIVING IN PEPPER PIKE (417)

- 1) I enjoy the suburban environment (318, 76.3%)
- 2) I feel safe in the City/my neighborhood (305, 73.1%)
- 3) My neighborhood is well-maintained (282, 67.6%)
- 4) I enjoy the City's natural environment (276, 66.2%)
- 5) I am close to shopping (264, 63.3%)

## CHARACTERISTICS RESPONDENTS MIGHT LOOK FOR IN ANOTHER COMMUNITY, IF THEY WERE TO MOVE OUT OF PEPPER PIKE

Respondents: 1,343



### 18 - 44 YEARS TOP 5 REASONS FOR POTENTIALLY MOVING (246)

- 1) To be able to use sidewalks/walk (149, 60.6%)
- 2) For lower taxes (89, 36.2%)
- 3) For a different climate (69, 28.1%)
- 4) For a newer house (64, 26.0%)
- 5) For better community facilities (62, 25.2%)

*I do not plan to move (90, 36.6%)*

### 45 - 64 YEARS TOP 5 REASONS FOR POTENTIALLY MOVING (475)

- 1) To be able to use sidewalks/walk (220, 46.3%)
- 2) For lower taxes (186, 39.2%)
- 3) For a different climate (162, 34.1%)
- 4) For a smaller house (116, 24.4%)
- 5) For a single story/ranch style home (72, 15.2%)

*I do not plan to move (186, 39.2%)*

### 65+ YEARS TOP 5 REASONS FOR POTENTIALLY MOVING (413)

- 1) For a smaller house (161, 39.0%)
- 2) For lower taxes (148, 35.8%)
- 3) To be able to use sidewalks/walk (144, 34.9%)
- 4) For a different climate (107, 25.9%)
- 5) For a single story/ranch style home (99, 24.0%)

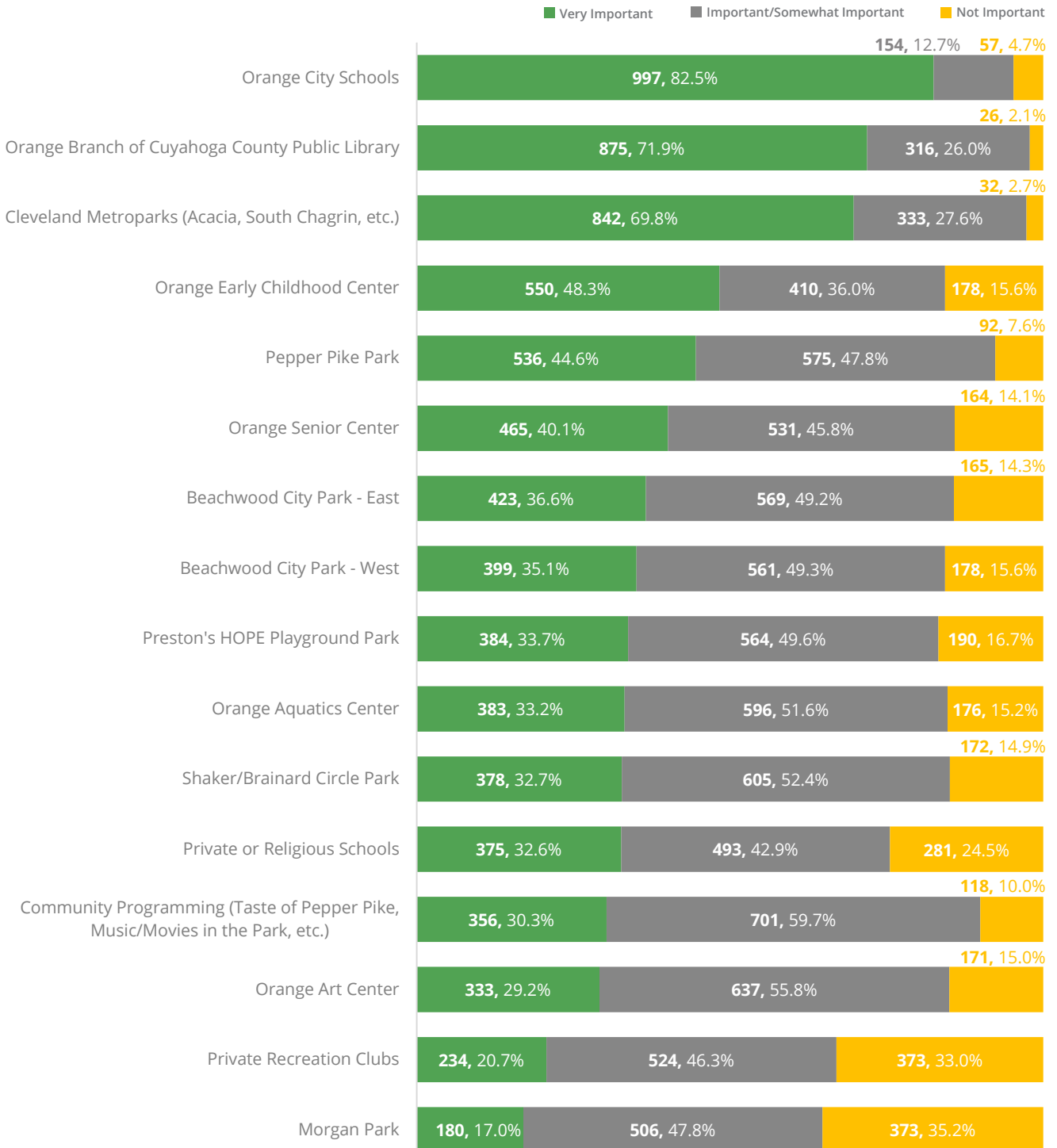
*I do not plan to move (239, 57.9%)*

## COMMUNITY AMENITIES & SERVICES

The following is a summary of how respondents would rate the overall importance and quality of various community amenities and services in and around the City of Pepper Pike.

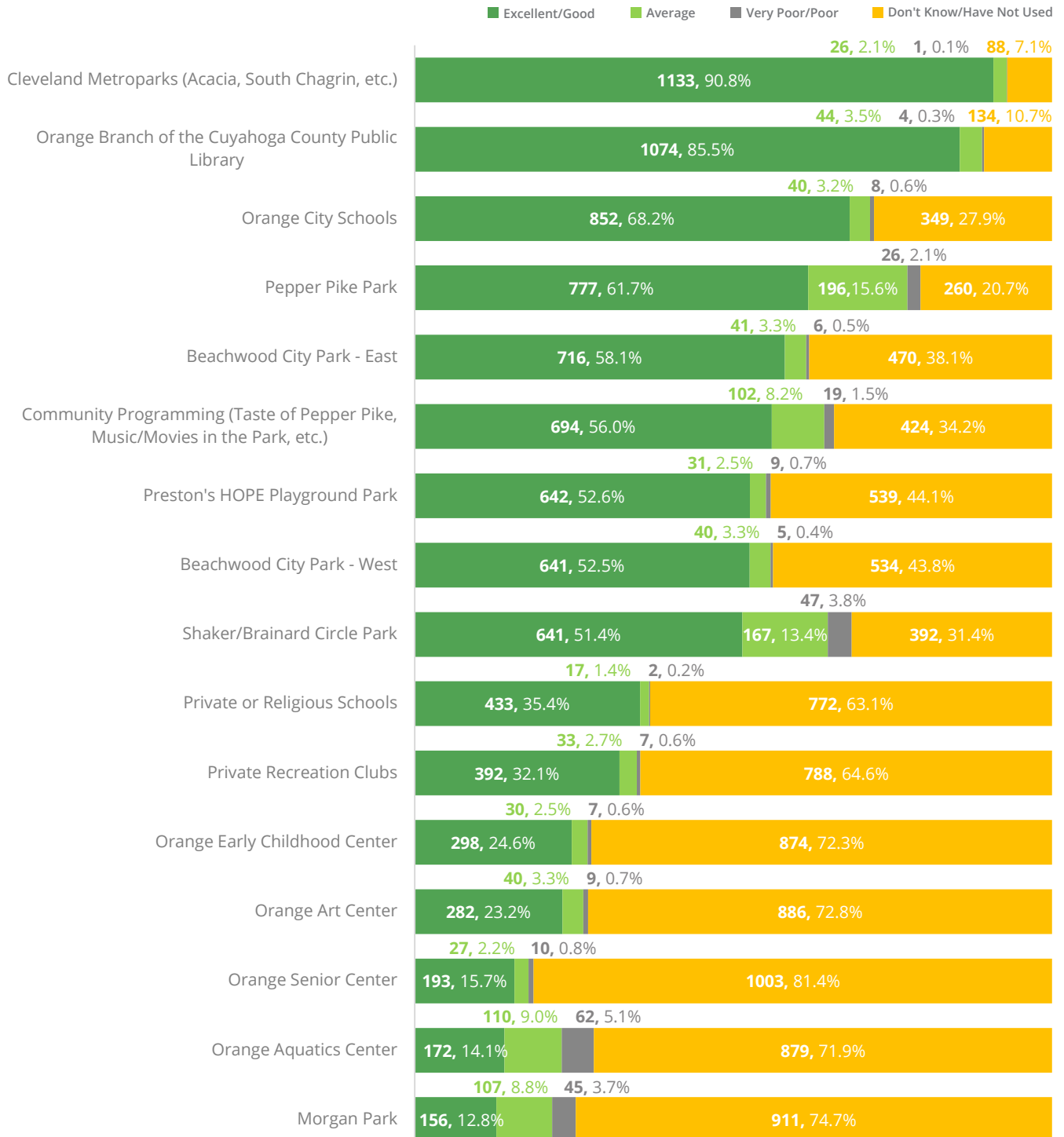
### OVERALL IMPORTANCE OF AVAILABLE COMMUNITY AMENITIES

Respondents: 1,247



## OVERALL QUALITY OF AVAILABLE COMMUNITY AMENITIES

Respondents: 1,269

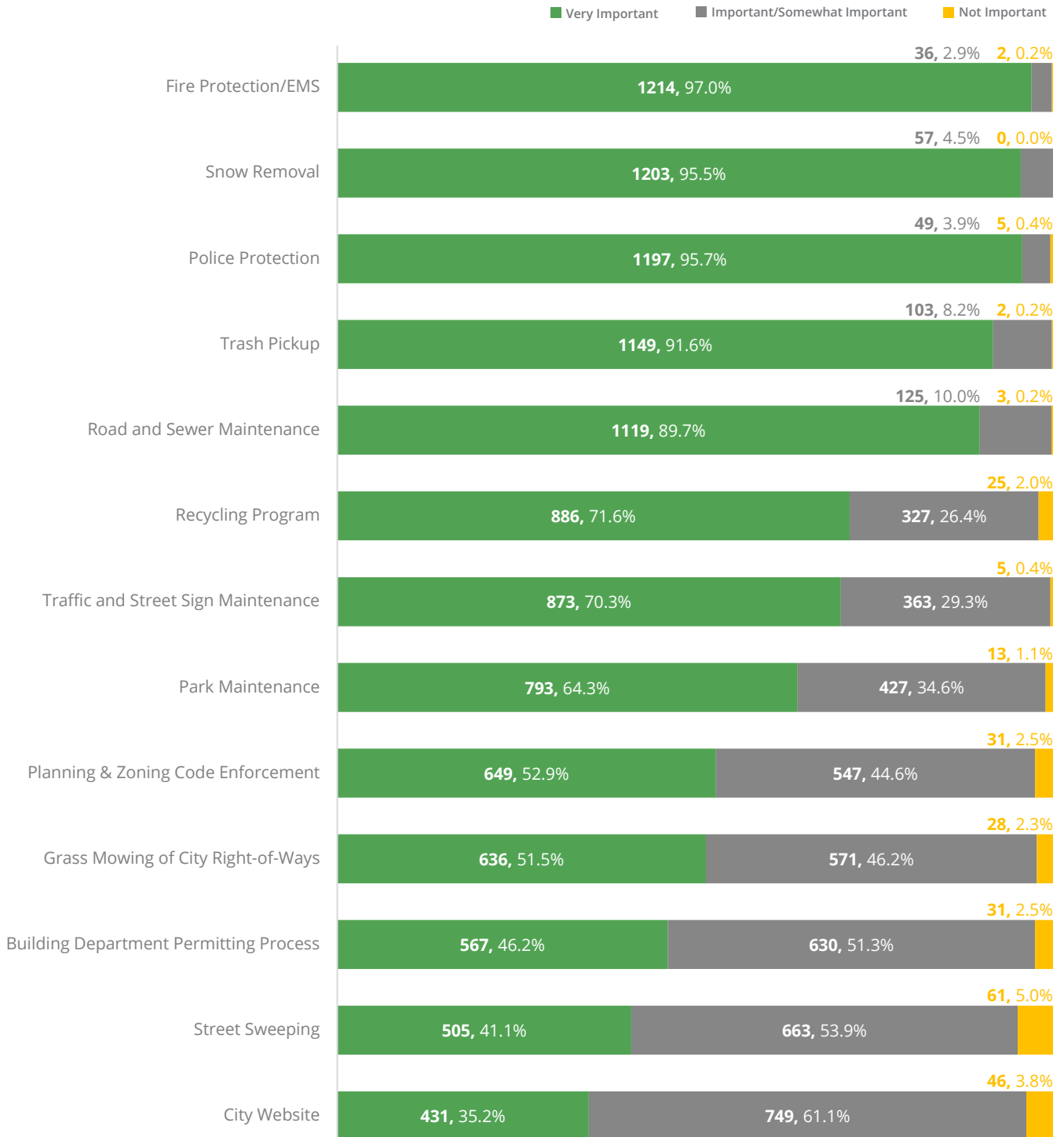


## COMMUNITY AMENITIES & SERVICES (CONTINUED)

The following is a summary of how respondents would rate the overall importance and quality of various community amenities and services in and around the City of Pepper Pike.

### OVERALL IMPORTANCE OF AVAILABLE COMMUNITY SERVICES

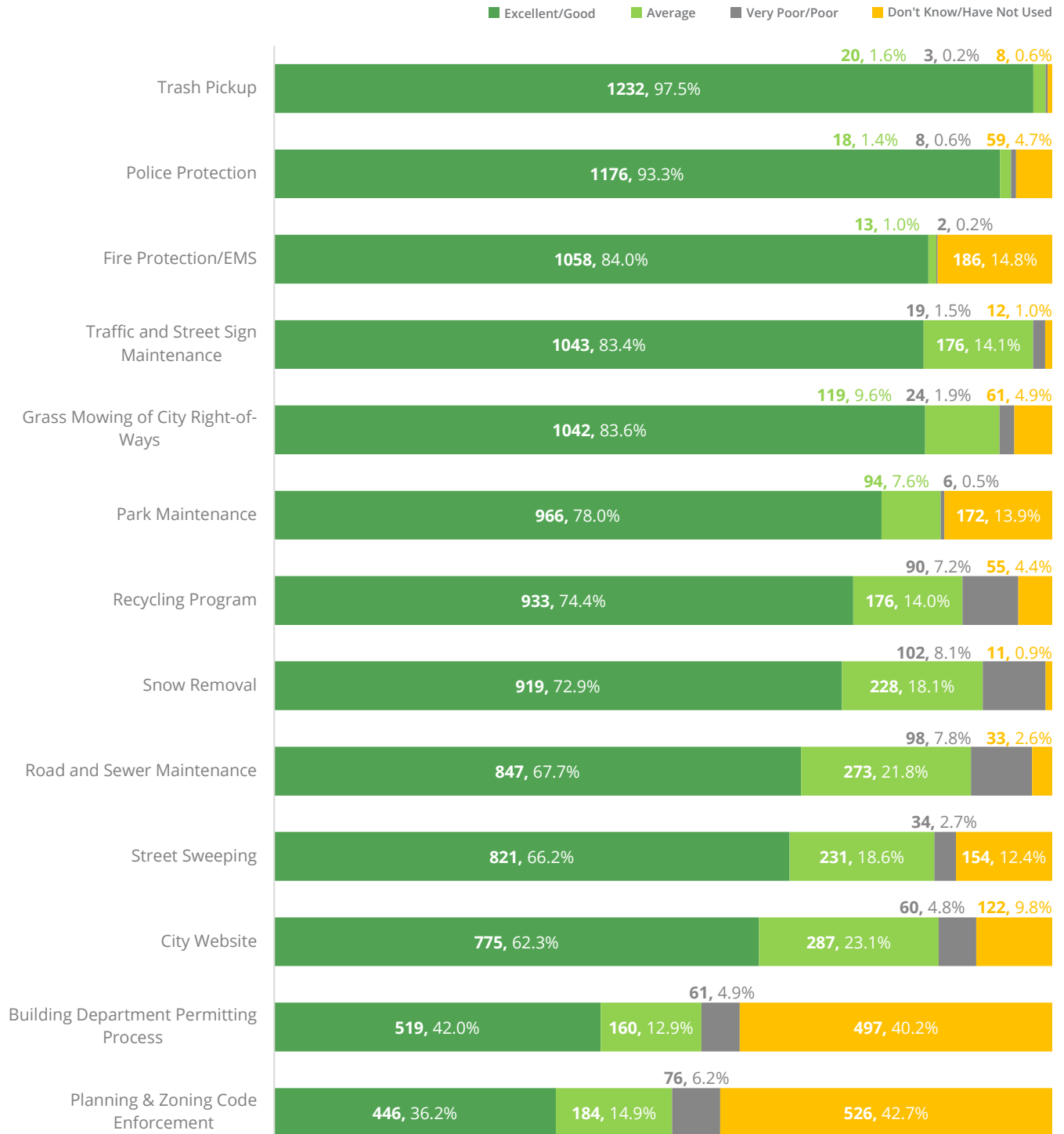
Respondents: 1,261





## OVERALL QUALITY OF AVAILABLE COMMUNITY SERVICES

Respondents: 1,265

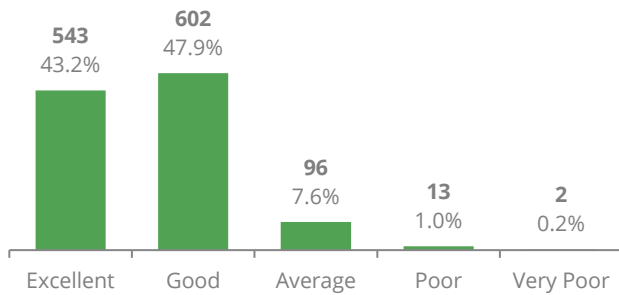


## COMMUNITY AMENITIES & SERVICES (CONTINUED)

The following is a summary of how respondents would rate the overall importance and quality of various community amenities and services in and around the City of Pepper Pike.

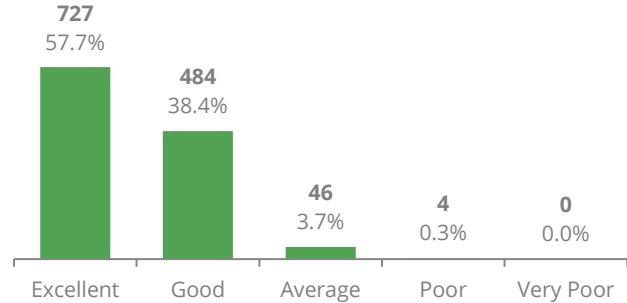
### OVERALL QUALITY OF AVAILABLE COMMUNITY AMENITIES

Respondents: 1,256



### OVERALL QUALITY OF AVAILABLE COMMUNITY SERVICES

Respondents: 1,261



### TYPES OF MISSING COMMUNITY AMENITIES OR SERVICES AS DESCRIBED BY RESPONDENTS

Respondents: 784



The following is a summary of the most common types of missing community amenities and services as described by respondents. Respondents' comments were filtered and analyzed based on the volume of words used to describe their ideas. The more frequently a word was used, the higher that particular idea ranked among other concepts. The word cloud to the left reflects all words, whether positive or negative, used by respondents, while the text below represents actual desired amenities.

#### MOST COMMON MISSING COMMUNITY AMENITIES & SERVICES AS DESCRIBED BY ALL RESPONDENTS (784)

Sidewalks and walking paths (333, 42.5%)	Community pool/aquatics center (54, 6.9%)
Usable park/outdoor recreation space (84, 10.7%)	More robust recycling/trash programs (51, 6.5%)
Street lighting (73, 9.3%)	Better snow removal schedule (46, 5.9%)
Community/recreation center (69, 8.8%)	Community dog park (39, 5.0%)
Leaf pickup in the fall (65, 8.3%)	Improved/connected sewer systems (34, 4.3%)

#### 18 - 44 YEARS TOP 5 MISSING COMMUNITY AMENITIES/SERVICES (190)

- 1) Sidewalks and walking paths (98, 51.6%)
- 2) Community pool/aquatic center (24, 12.6%)
- 3) Community/recreation center (18, 9.5%)
- 4) Usable park/outdoor recreation space (16, 8.4%)
- 5) Leaf pickup in the fall (14, 7.4%)

#### 45 - 64 YEARS TOP 5 MISSING COMMUNITY AMENITIES/SERVICES (309)

- 1) Sidewalks and walking paths (130, 42.1%)
- 2) Usable park/outdoor recreation space (47, 15.2%)
- 3) Community pool/aquatic center (32, 10.4%)
- 4) Community/recreation center (28, 9.1%)
- 5) Community dog park (21, 6.8%)

#### 65+ YEARS TOP 5 MISSING COMMUNITY AMENITIES/SERVICES (216)

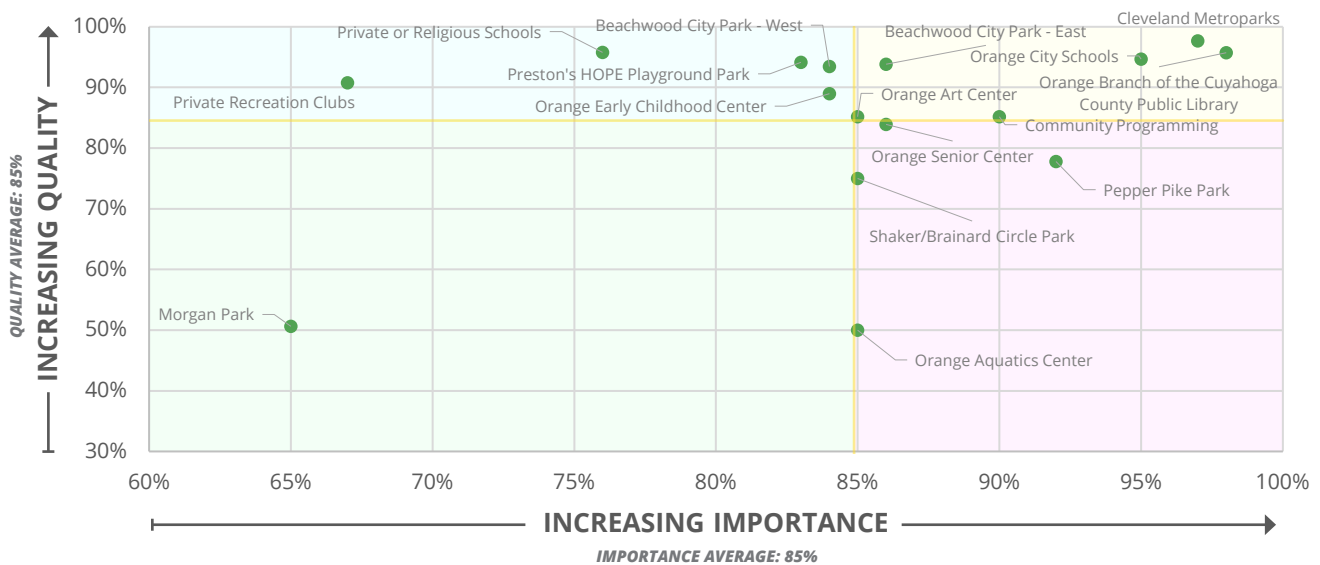
- 1) Sidewalks and walking paths (83, 38.4%)
- 2) Usable park/outdoor recreation space (27, 12.5%)
- 3) More robust recycling/trash programs (13, 6.0%)
- 4) Leaf pickup in the fall (12, 5.6%)
- 5) Street lighting (10, 4.6%)

In order to better understand the relationship between the importance and quality of community amenities and services, over 29 available community amenities and services were plotted on a matrix with one axis displaying the range of quality and the other displaying the range of importance to respondents. As seen in the matrices below, results were categorized into four quadrants displaying the average rating of importance and quality for each community amenity and service. The quadrants are described below:

- The **top right** quadrants (yellow) display community amenities and services that are considered the *highest importance and quality* as selected by respondents
- The **bottom right** quadrants (pink) display community amenities and services that are among the *highest in terms of importance, but slightly lower quality* as selected by respondents
- The **bottom left** quadrants (green) display community amenities and services that are *slightly lower quality and slightly lower importance* as selected by respondents
- The **top left** quadrants (blue) display community amenities and services that are among the *highest in terms of quality, but slightly lower in importance* as selected by respondents

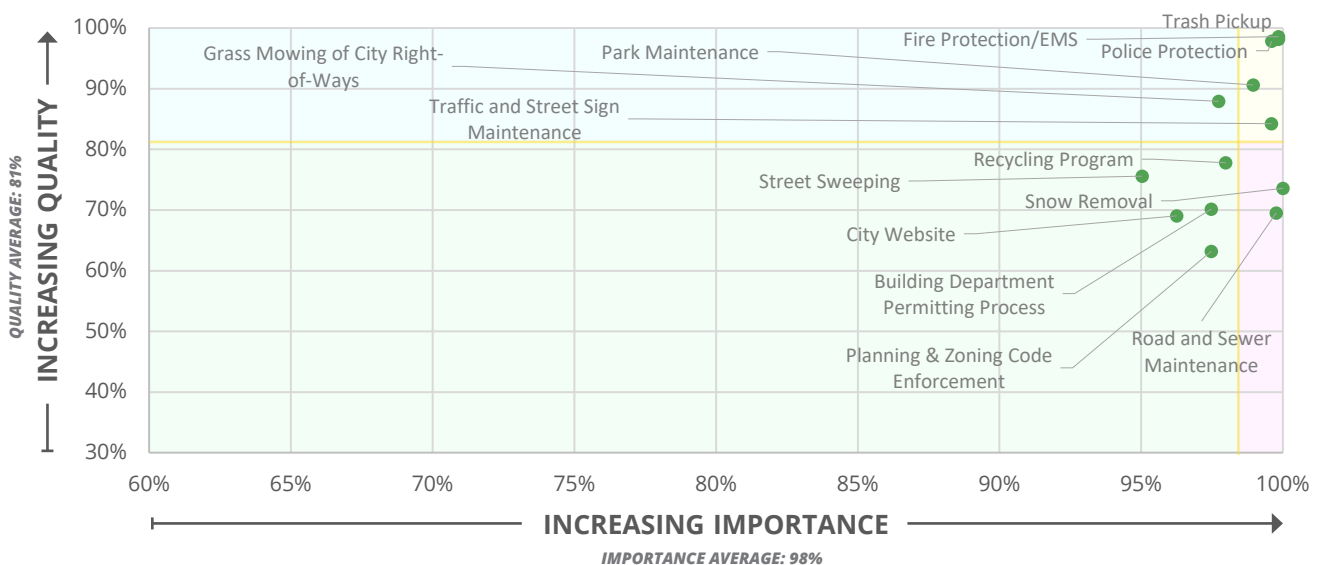
### IMPORTANCE & QUALITY OF AVAILABLE COMMUNITY AMENITIES

Respondents: This data combines two questions, 1,269 (Quality) + 1,247 (Importance)



### IMPORTANCE & QUALITY OF AVAILABLE COMMUNITY SERVICES

Respondents: This data combines two questions, 1,265 (Quality) + 1,261 (Importance)



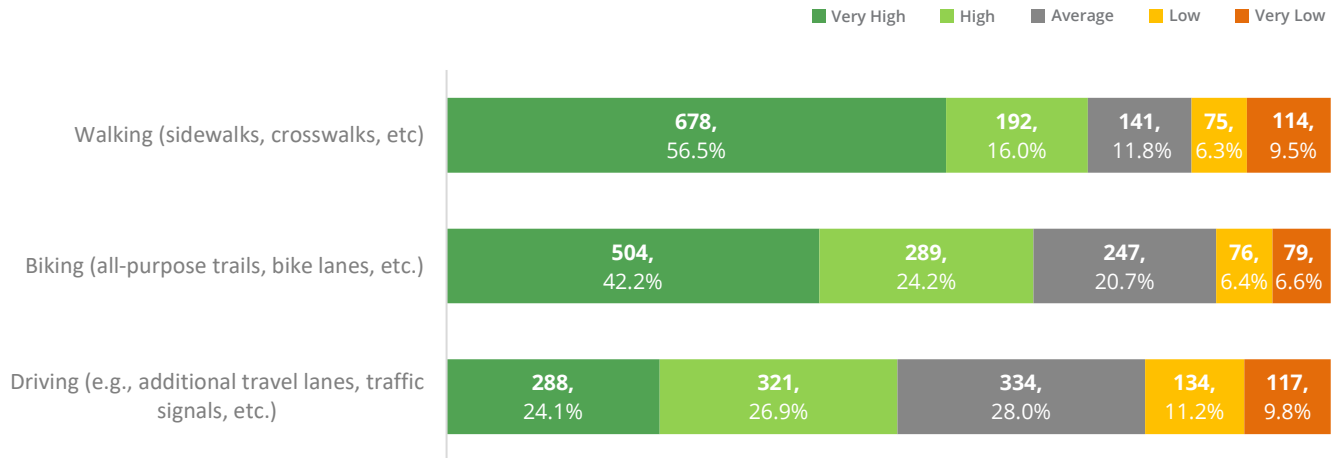
Quality measurements were determined by summing Excellent and Good ratings, then dividing by the total number of respondents for each community amenity and service—Don't Know/Have Not Used responses were omitted from this analysis. Importance measurements were determined by summing Very Important, Important, and Somewhat Important ratings, then dividing by the total number of respondents for each community amenity and service. These individual quality and importance ratings were then summed and divided by the total number of community amenities or services to determine an average rating.

## TRANSPORTATION & INFRASTRUCTURE

The following is a summary of respondent priorities for improving safety, connectivity, and accessibility throughout the City of Pepper Pike, and the types of improvements that might make sense on major roads.

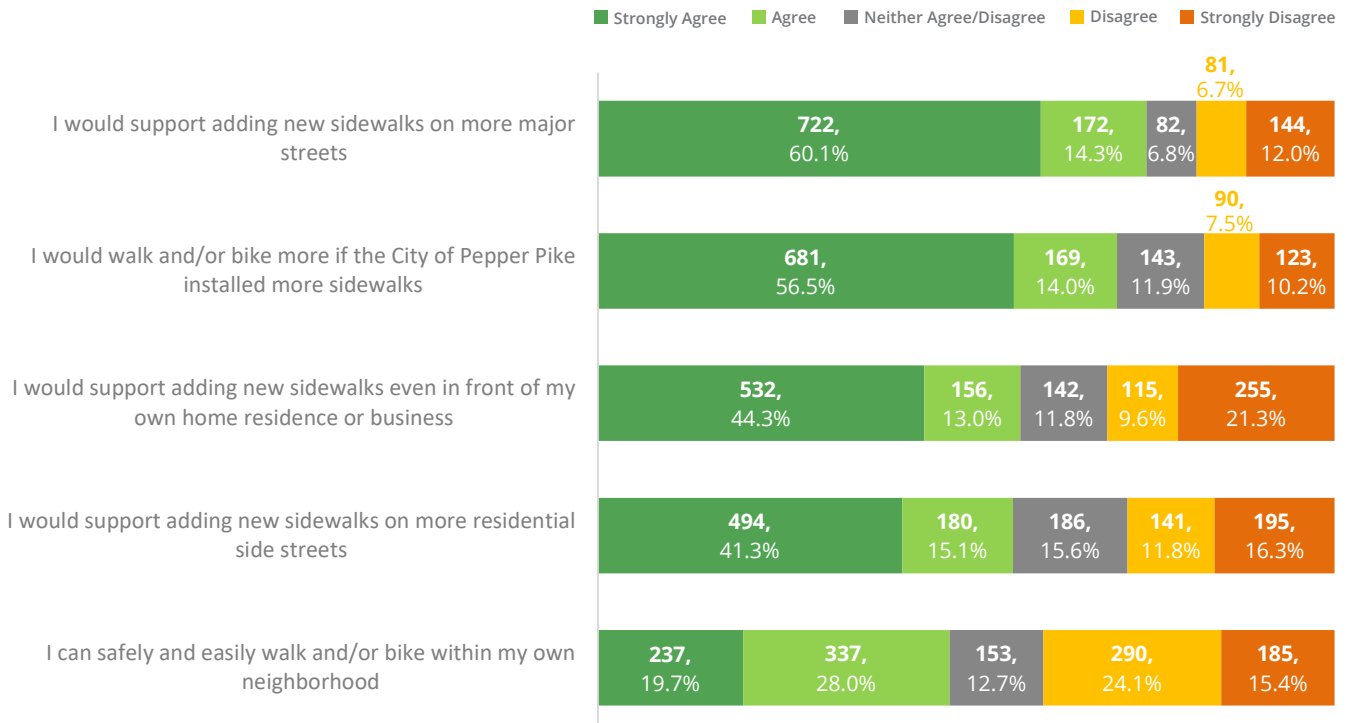
### PRIORITIES FOR IMPROVING THE EASE & SAFETY OF MOVING AROUND PEPPER PIKE

Respondents: 1,203



### AGREEMENT ON CONNECTIVITY & ACCESSIBILITY IN PEPPER PIKE

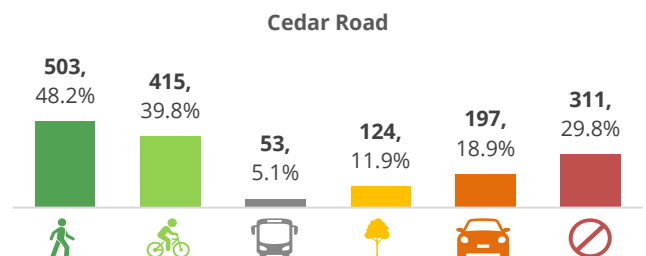
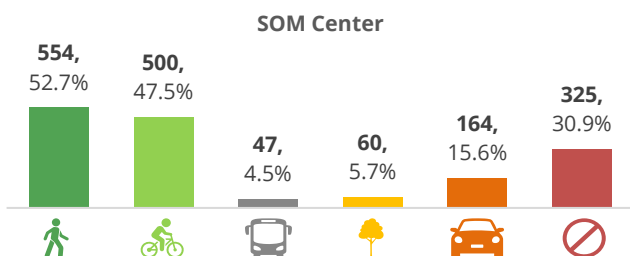
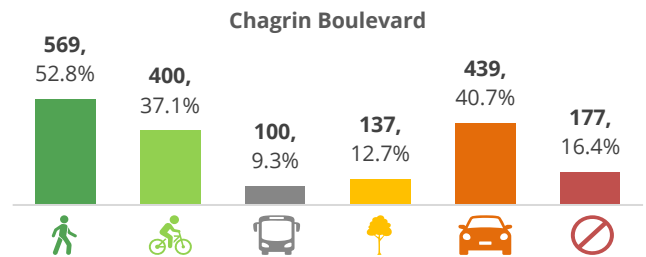
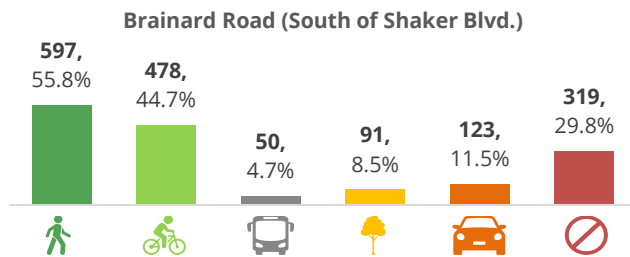
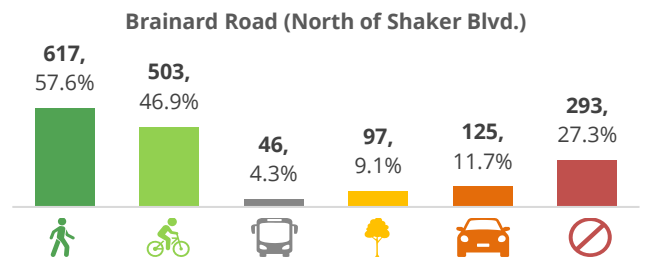
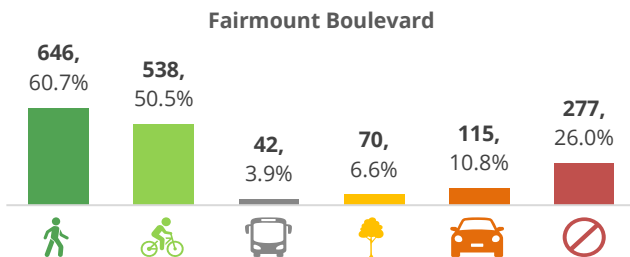
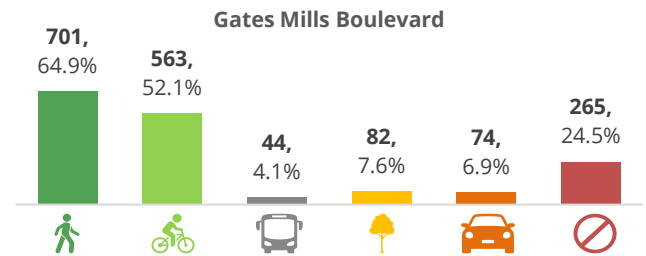
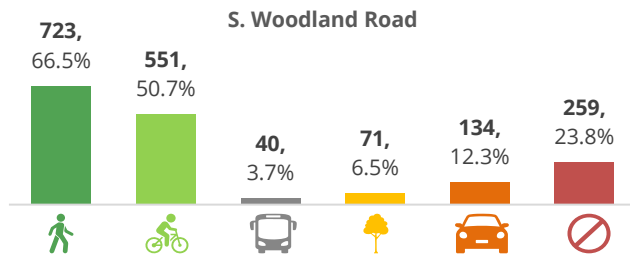
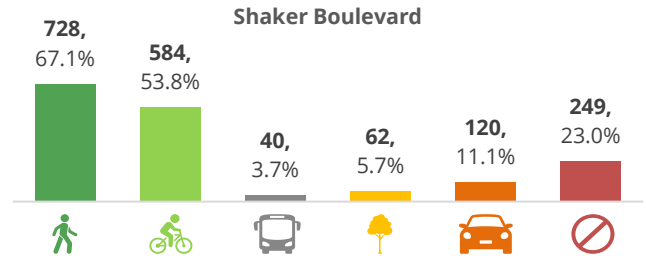
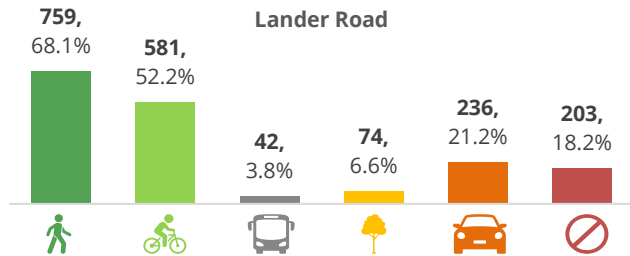
Respondents: 1,207



# DESIRED TYPES OF IMPROVEMENTS ON MAJOR ROADS IN PEPPER PIKE

Respondents: 1,168

■ Safer for Walking (Sidewalks, walking paths, etc.)
 ■ Safer for Biking (all-purpose trails, bike lanes, etc.)
 ■ Better Transit Access
 ■ More Attractive Street
 ■ Keep Traffic Moving
 ■ Does Not Need Improvement

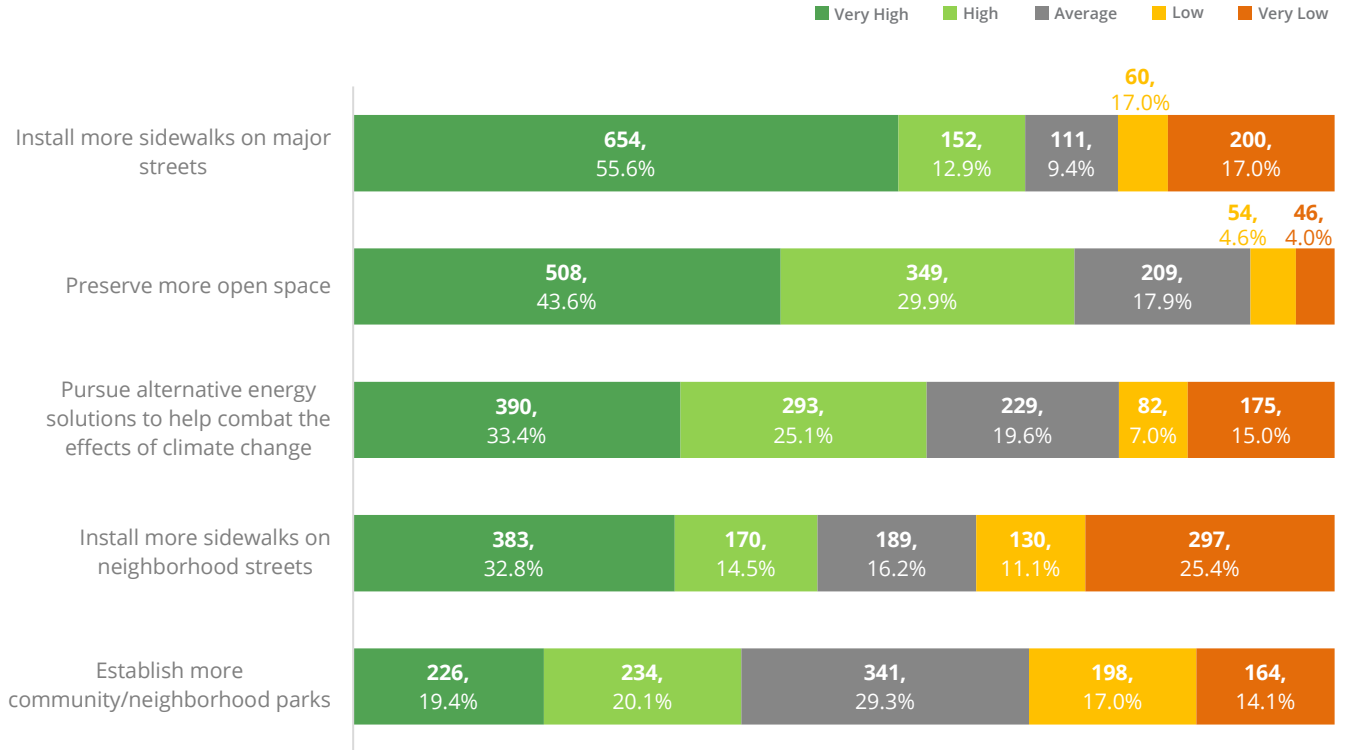


## PARKS, RECREATION, & THE ENVIRONMENT

The following is a summary of how often respondents use available park and recreation facilities, and their priority levels for potentially new recreation and environmental community initiatives.

### PRIORITIES FOR RECREATION & ENVIRONMENTAL COMMUNITY INITIATIVES

Respondents: 1,185



#### 18 - 44 YEARS VERY HIGH PRIORITY COMMUNITY INITIATIVES

- 1) Install sidewalks/major streets (176, 73.0%)
- 2) Install sidewalks/neighborhood streets (113, 46.7%)
- 3) Pursue alternative energy solutions (82, 34.0%)
- 4) Preserve more open space (77, 32.1%)
- 5) Establish community/neighborhood parks (58, 24.1%)

#### 45 - 64 YEARS VERY HIGH PRIORITY COMMUNITY INITIATIVES

- 1) Install sidewalks/major streets (279, 59.1%)
- 2) Preserve more open space (225, 47.7%)
- 3) Pursue alternative energy solutions (145, 30.9%)
- 4) Install sidewalks/neighborhood streets (138, 29.3%)
- 5) Establish community/neighborhood parks (85, 18.1%)

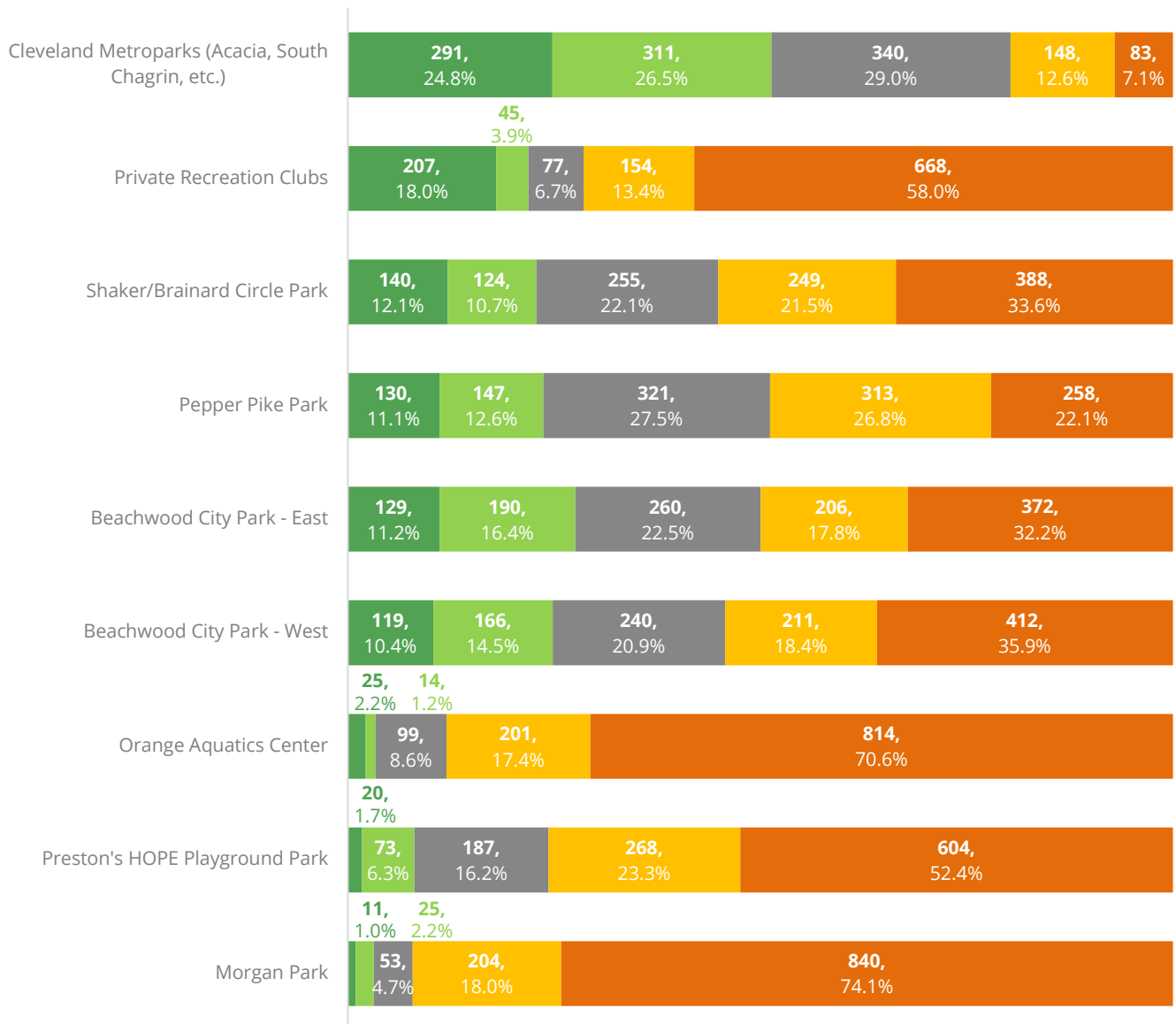
#### 65+ YEARS VERY HIGH PRIORITY COMMUNITY INITIATIVES

- 1) Preserve more open space (185, 46.5%)
- 2) Install sidewalks/major streets (175, 42.9%)
- 3) Pursue alternative energy solutions (148, 36.8%)
- 4) Install sidewalks/neighborhood streets (119, 29.8%)
- 5) Establish community/neighborhood parks (74, 18.7%)

## FREQUENCY OF USE OF PARK & RECREATION AMENITIES/FACILITIES

Respondents: 1,180

Once a Week    Once a Month    Several Times a Year    Rarely    Never



### 18 - 44 YEARS RECREATION FACILITIES USED WEEKLY

- 1) Pepper Pike Park (57, 23.8%)
- 2) Cleveland Metroparks (48, 20.0%)
- 3) Private Recreation Clubs (35, 14.9%)
- 4) Shaker/Brainard Circle Park (30, 12.6%)
- 5) Beachwood City Park - East (18, 7.6%)

### 45 - 64 YEARS RECREATION FACILITIES USED WEEKLY

- 1) Cleveland Metroparks (158, 33.6%)
- 2) Private Recreation Clubs (92, 19.8%)
- 3) Beachwood City Park - East (67, 14.5%)
- 4) Beachwood City Park - West (63, 13.7%)
- 5) Shaker/Brainard Circle Park (63, 13.6%)

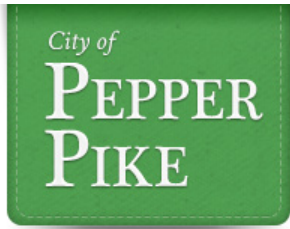
### 65+ YEARS RECREATION FACILITIES USED WEEKLY

- 1) Cleveland Metroparks (72, 17.7%)
- 2) Private Recreation Clubs (70, 17.7%)
- 3) Shaker/Brainard Circle Park (41, 10.4%)
- 4) Beachwood City Park - East (40, 10.0%)
- 5) Beachwood City Park - West (34, 8.5%)









# SECTION 4

# APPENDIX: SAMPLE SURVEY FORM



## Pepper Pike Community Survey

### Survey Introduction

Welcome to the Community Survey for the City of Pepper Pike! This is your community, and the vision for Pepper Pike is driven by you!

### What are we asking for in this survey?

We need your input to understand what you want to see in Pepper Pike. The survey should take around 10 minutes to complete, and your feedback will be incorporated into a results report that will help city officials understand your vision for the future of Pepper Pike. Thank you for taking the time to share your thoughts by taking this survey!

At the end, feel free to tell us any additional thoughts such as ways to accomplish these goals or discuss ideas that we might have missed.

We are asking that only adults within your household take this community survey.

To learn more about the project, please go to: [www.CountyPlanning.us/PepperPikeSurvey](http://www.CountyPlanning.us/PepperPikeSurvey)

\* 1. What is your **home address**?

2. What is your **affiliation** with the City of Pepper Pike? Please select all that apply.

- I live in Pepper Pike
- I own property in Pepper Pike
- I own a business in Pepper Pike
- I work in Pepper Pike
- Other (please specify)

## Quality of Life

3. Why do you **choose** to live in Pepper Pike? Please select all that apply.

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> I enjoy the suburban environment         | <input type="checkbox"/> I enjoy the City's natural environment | <input type="checkbox"/> The quality of the school system        |
| <input type="checkbox"/> I am close to shopping                   | <input type="checkbox"/> I am close to family and/or friends    | <input type="checkbox"/> I feel safe in the City/my neighborhood |
| <input type="checkbox"/> I am close to work                       | <input type="checkbox"/> My neighborhood is well-maintained     | <input type="checkbox"/> My housing costs fit my budget          |
| <input type="checkbox"/> I have access to highways                | <input type="checkbox"/> My property is a good investment       | <input type="checkbox"/> The high quality of municipal services  |
| <input type="checkbox"/> I have easy access to Downtown Cleveland | <input type="checkbox"/> It offers the type of housing I want   | <input type="checkbox"/> For low taxes                           |

4. If you were to move out of Pepper Pike, what **characteristics** might you look for in another community? Please select all that apply.

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> For lower taxes                     | <input type="checkbox"/> For a different climate                            | <input type="checkbox"/> For a safer community                      |
| <input type="checkbox"/> For a smaller house                 | <input type="checkbox"/> To have better access to highways                  | <input type="checkbox"/> For a retirement friendly community        |
| <input type="checkbox"/> For a larger house                  | <input type="checkbox"/> For less traffic congestion                        | <input type="checkbox"/> For better access to shopping              |
| <input type="checkbox"/> For a rental unit                   | <input type="checkbox"/> For a more diverse community                       | <input type="checkbox"/> To be closer to family and/or friends      |
| <input type="checkbox"/> For a newer house                   | <input type="checkbox"/> For a more rural environment                       | <input type="checkbox"/> For a better school district               |
| <input type="checkbox"/> For more property                   | <input type="checkbox"/> For a more urban environment                       | <input type="checkbox"/> To be closer to work/job related           |
| <input type="checkbox"/> For a single story/ranch style home | <input type="checkbox"/> To be able to use sidewalks to walk to more places | <input type="checkbox"/> For a higher quality of municipal services |
| <input type="checkbox"/> For attached condos/clustered homes | <input type="checkbox"/> For better community facilities                    | <input type="checkbox"/> I do not plan to move out of Pepper Pike   |

5. Which form of communication would you **prefer** to receive information from the City of Pepper Pike? Please select all that apply.

- |   |   |
|---|---|
| <input type="checkbox"/> City Website           | <input type="checkbox"/> Text Messaging |
| <input type="checkbox"/> Social Media           | <input type="checkbox"/> Phone Calls    |
| <input type="checkbox"/> Emails                 | <input type="checkbox"/> Mail/USPS      |
| <input type="checkbox"/> CodeRED                |   |
| <input type="checkbox"/> Other (please specify) |   |

6. How would you rate the **overall quality** of life in Pepper Pike?

- Excellent
- Good
- Average
- Poor
- Very Poor

## Community Amenities & Services

7. Please rate the **quality** of the following community amenities in or around Pepper Pike:

	Excellent	Good	Average	Poor	Very Poor	Don't Know/Have Not Used
Pepper Pike Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Morgan Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shaker/Brainard Circle Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Recreation Clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange City Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private or Religious Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Branch of the Cuyahoga County Public Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Senior Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Aquatics Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Art Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Early Childhood Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleveland Metroparks (Acacia, South Chagrin, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - East	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - West	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preston's HOPE Playground Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Programming (Taste of Pepper Pike, Music/Movies in the Park, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please rate the **importance** of the following community amenities in or around Pepper Pike:

	Very Important	Important	Somewhat Important	Not Important
Pepper Pike Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Morgan Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shaker/Brainard Circle Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Recreation Clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange City Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private or Religious Schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Branch of Cuyahoga County Public Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Senior Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Aquatics Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Art Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Early Childhood Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleveland Metroparks (Acacia, South Chagrin, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - East	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - West	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preston's HOPE Playground Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Programming (Taste of Pepper Pike, Music/Movies in the Park, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How would you rate the **overall quality** of amenities available in and around Pepper Pike?

- Excellent
- Good
- Average
- Poor
- Very Poor

10. Please rate the **quality** of the following community services:

	Excellent	Good	Average	Poor	Very Poor	Don't Know/Have Not Used
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street Sweeping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grass Mowing of City Right-of-Ways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road and Sewer Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic and Street Sign Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Protection/EMS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building Department Permitting Process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning & Zoning Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trash Pickup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recycling Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Please rate the **importance** of the following community services:

	Very Important	Somewhat Important	Important	Not Important
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street Sweeping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grass Mowing of City Right-of-Ways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road and Sewer Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic and Street Sign Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Protection/EMS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building Department Permitting Process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning & Zoning Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trash Pickup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recycling Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. What types of **amenities or services** do you feel are missing in Pepper Pike?

13. How would you rate the **overall quality** of services available in Pepper Pike?

- Excellent
- Good
- Average
- Poor
- Very Poor

### Transportation & Infrastructure

14. Indicate your priority for **improving the ease and safety** of moving around the City of Pepper Pike by the following transportation modes:

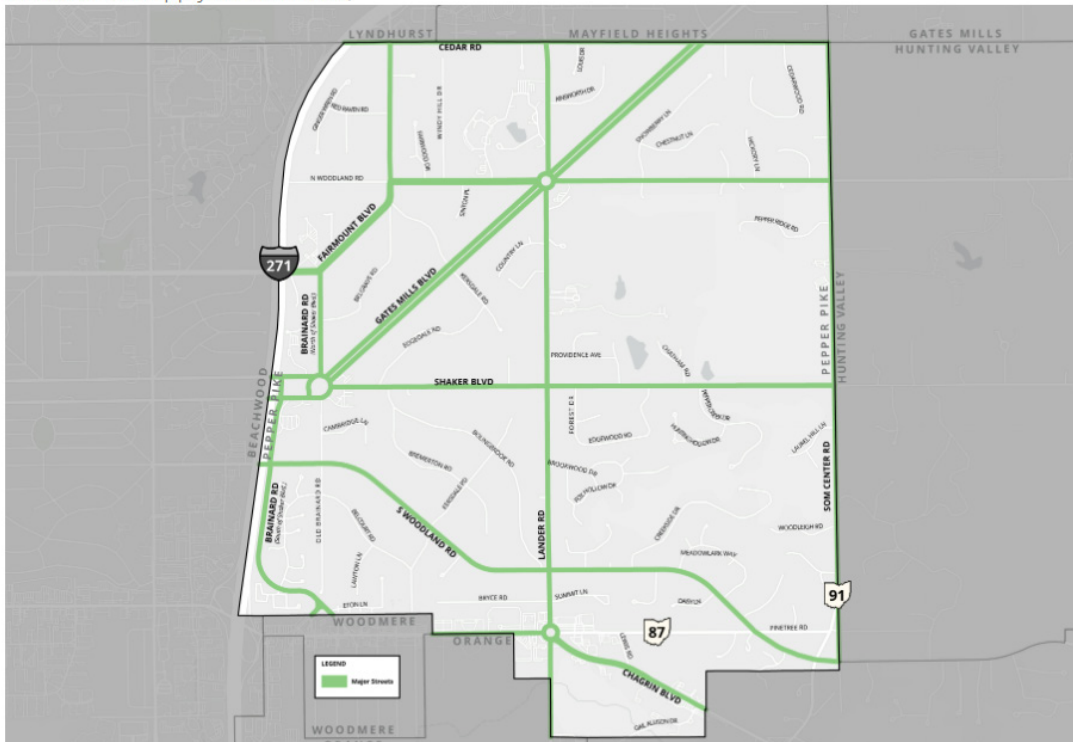
	Very High	High	Average	Low	Very Low
Improving the ease and safety of moving around the City of Pepper Pike by walking (sidewalks, crosswalks, etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving the ease and safety of moving around the City of Pepper Pike by biking (all-purpose trails, bike lanes, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving the ease and safety of moving around the City of Pepper Pike by car/driving (e.g., additional travel lanes, traffic signals, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



15. Indicate whether you agree or disagree with the following statements about **connectivity and accessibility** within the City of Pepper Pike:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I can safely and easily walk and/or bike within my own neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would walk and/or bike more if the City of Pepper Pike installed more sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support adding new sidewalks on more major streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support adding new sidewalks on more residential side streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would support adding new sidewalks even in front of my own home residence or business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Indicate which **types of improvements** you would like to see on the following major streets. (Please select all that apply for each area)



	Safer for Walking (Sidewalks, walking paths, etc.)	Safer for Biking (all-purpose trails, bike lanes, etc.)	Better Transit Access	More Attractive Street	Keep Traffic Moving	Does Not Need Improvement
Brainard Road (North of Shaker Blvd.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brainard Road (South of Shaker Blvd.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cedar Road	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chagrin Boulevard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairmount Boulevard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gates Mills Boulevard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lander Road	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shaker Boulevard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SOM Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
S. Woodland Road	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Parks and Recreation

17. How often do you use the following **park and recreation amenities/facilities**?

	Once a Week	Once a Month	Several Times a Year	Rarely	Never
Pepper Pike Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Morgan Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shaker/Brainard Circle Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private Recreation Clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleveland Metroparks (Acacia, South Chagrin, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - East	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beachwood City Park - West	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preston's HOPE Playground Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orange Aquatics Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. Indicate your priority for the following potential **recreation and environmental community initiatives**

	Very High	High	Average	Low	Very Low
Install more sidewalks on major streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Install more sidewalks on neighborhood streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preserve more open space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Establish more community/neighborhood parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pursue alternative energy solutions to help combat the effects of climate change	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Community Vision

19. What is the City of Pepper Pike's **greatest strength**?

20. What would you like to see **changed** in the City of Pepper Pike?

21. What is **your vision** for the future of Pepper Pike?

22. Do you have any additional thoughts you would like to share?

## About You!

23. What is your **age**?

- Under 18 years
- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75+ years

24. How many years have you **lived** in Pepper Pike?

- Under 2 Years
- 2-5 Years
- 6-10 Years
- 11-20 Years
- 21-30 Years
- More than 30 Years
- I do not live in Pepper Pike

25. Please indicate the **number of people** in your household that are in each of the following age groups: (if no persons within a specific age group live within your home, leave blank).

Number of Age Group in Household

Under 18 Years	<input type="text"/>
18-24 Years	<input type="text"/>
25-34 Years	<input type="text"/>
35-44 Years	<input type="text"/>
45-54 Years	<input type="text"/>
55-64 Years	<input type="text"/>
65 to 74 Years	<input type="text"/>
75+ Years	<input type="text"/>

26. What **type of home** do you **presently** live in as a Pepper Pike resident?

- Single-Family, Detached Home
- Townhouse
- Apartment
- Other (please specify)

27. Do you currently rent or own your home?

- I own my home
- I rent my home
- Other (please specify)

28. What type of home would you seek to live in within the next 5 years?

- Single-Family, Detached Home
- Duplex
- Townhouse
- Condominium
- Apartment
- Mixed-Use (housing above retail/office)
- Senior Housing/55+
- Care Facility/Assisted Living
- I do not plan on moving
- Other (please specify)

\* 29. I certify that all of the information provided by me in this survey is correct, accurate, and complete to the best of my knowledge.

Yes

**Thank you!**

Thank you for taking the time to complete this survey. Your feedback is crucial to shaping the future of Pepper Pike. If you have any questions, or would like to learn more about the project, Please go to: [www.countyplanning.us/PepperPikeSurvey](http://www.countyplanning.us/PepperPikeSurvey)

If you have any additional comments, questions, or ideas that you would like to share please contact us at the information provided below:

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216-443-3722



# County Planning

FOR OUR COMMUNITY  
FOR OUR REGION  
FOR OUR FUTURE